



START WITH MYCHART

Your Personal Health Care Hub

Carilion Clinic offers
a secure, convenient
online tool to manage
your family's health care
anytime, anywhere, at
no charge. Sign up for
MyChart and find out for
yourself: on your desktop
or with our mobile app,
managing your health has
never been easier.

MEDICAL ADVICE

Communicate with your care team and any department you have visited.

PAPERLESS BILLING AND ONLINE BILL PAY

Receive your medical bills and make secure payments online.

VIRTUAL VIDEO VISITS

Connect with your provider safely from home. Simply call to schedule. Technology required.

LAB RESULTS

View most test results within four days and compare with past test results. Check with your provider for test availability.

SELF-SCHEDULING

Schedule appointments directly for most mammograms or pediatric and primary care needs. Also request a follow-up appointment with select providers.

RX RENEWALS

Request prescription renewals from your provider.

ECHECK-IN

Provide copay details and verify your medical and insurance information before arriving for your appointment.

HEALTH HISTORY AND SUMMARY

Review your medical history and a comprehensive overview of your medical record.

HEALTH TRACKING

Track past and current health issues and provider visits.

VIDEO LIBRARY

View educational videos related to your diagnosis.

PROXY ACCESS

View medical records of your children, elderly parents or other patients whose health you are monitoring.

NOTIFICATIONS

Receive automatic emails about test results, billing information and messages from your care team. Opt into text messaging for appointment reminders.

BENEFITS AND ELIGIBILITY

Update and store insurance coverage information securely.

