Virginia Tech Carilion School of Medicine (VTCSOM)

Policy:        Student Health
Subject:      Enrollment Management
Administrator:  H. Reynolds
Rev.:        6
Original date:  10/17/2013
Revision dates:  4/11/2014, 11/16/2015, 10/06/2016, 1/18/2017, 7/1/2018

Student Health/Primary Medical Care/Specialty Care
Comprehensive primary care services are offered to all VTCSOM students at the Carilion Family Medicine/VT Student Health Center located at 3369 Colonial Avenue in Roanoke. It is anticipated that the center will serve as an annex to the VT Schiffert Student Health Center and provide the same services as can be found at the primary location in Blacksburg by January, 2019. At that time, student health services will be available Monday-Friday between 2:00-4:00 pm. In the meantime, this center can still provide student health services. Prior to the center becoming an annex of the VT Schiffert Student Health Center, the student’s insurance will be billed for all services. Afterwards, basic services (general office visits and routine labs) are covered by the VT Student Health Fee. All other services (other labs, procedures, x-rays, immunizations) will be billed to the student’s health insurance in the usual manner. While student health services are provided at a location that provides full-service family medicine, there is a single provider for student health services who is not involved in assessment of students, a separate registration window in the reception area, and a dedicated phone line for student health. The phone number is 540-795-3278.

Students are allowed to forego student health services and establish care with a primary care physician. Students have the option of choosing their primary care physician from among the Carilion Clinic primary care practices or outside of Carilion Clinic. All physicians in the Carilion Clinic accept the Virginia Tech graduate student medical insurance coverage as well as other commercial insurance plans.

Students also have access to the specialty network of Carilion Clinic with referral coordinated through Carilion Family Medicine/VT Student Health or their primary healthcare provider.

Student health providers at Carilion Family Medicine/VT Student Health and primary care providers outside of Carilion Clinic are not involved in any way with student assessment. For students who elect a primary care practice or a specialist within Carilion Clinic, our conflict of interest policy and attestation will serve to assure that physicians with whom a conflict of interest is identified will not be placed in a position of assessing the student.

All records of visits are confidential and can be released only with the written permission of the student.

Urgent Medical Care
Velocity Care can provide current VTCSOM students with urgent care needs. They will bill the insurance company directly so that students do not have to pay out of pocket up front. VelocityCare accepts the Virginia Tech graduate student medical insurance coverage as well as other commercial insurance plans.

Velocity Care offers extended and weekend hours that can be of benefit to medical students with hectic schedules. However, Velocity Care should not be relied on as primary care providers.

Reviewed by Dr. Knight and Ms. Stovall July 1, 2018
Listed below are the two locations in proximity to the School of Medicine which may best serve you.

**Velocity Care, Roanoke**
4035 Electric Road, Suite A  
Roanoke, VA 24018  
Phone: (540) 772-8670

**Velocity Care, Blacksburg**
215 Gilbert Street  
Blacksburg, VA 24060  
Phone: (540) 961-8040

The hours of operation for both locations are:  
Monday-Saturday 8:00 a.m. - 8:00 p.m., Sunday 10:00 a.m. - 6:00 p.m.

For more information contact Lindsey Wolfe, RN Velocity Care Manager at (540) 772-8670 or email lmwolfe@carilionclinic.org

Providers at Velocity Care and Doctor’s Express are not involved in any way with student assessment. All records of visits are confidential and can be released only with the written permission of the student.

**Immunizations**
Ensuring the health and safety of all students, faculty, staff, patients, and the general public is a priority of the Virginia Tech Carilion School of Medicine. The medical school requires all students to present proof of required immunizations prior to matriculation and/or actual patient contact. Students who fail to submit complete health history and immunization documents prior to the first day of class will not be permitted to attend classes or clinical rotations until all information is complete or an acceptable plan is in place to do so as determined by the Vice Dean. The Virginia Tech Carilion School of Medicine's immunization policies and procedures are in accordance with the guidelines issued by Association of American Medical Colleges (AAMC) the Centers for Disease Control and Prevention (CDC) and Carilion Clinic.

The guidelines for immunizations for students of the Virginia Tech Carilion School of Medicine follow the guidelines issued by the AAMC which founded the standardized immunization form in 2015 based on what the CDC recommends for healthcare workers. Carilion Clinic also follows the guidelines issued by the CDC.

Prior to the first day of orientation, students must provide written documentation of immunization for or immunity to all of the infectious diseases listed on the AAMC Immunization Form.

(Refer to Immunization Policy)

**Health Insurance**
Acceptable medical insurance is mandatory for all students and must be documented at matriculation, and then annually with the Office of Enrollment Management. If a student already has a health

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insurance plan in effect through their family’s major medical policy or private insurance agency, they will be able to keep it. When determining the acceptability of coverage, the AAMC recommendation for minimal coverage is used as a guide. It is recommended that students get annual benefit coverage of at least $100,000.00. Coverage must include the entire academic year, including breaks, regardless of the student’s terms of enrollment. The policy must provide continuous coverage for the entire period the insured is enrolled as an eligible student.

All students are eligible to participate in the Virginia Tech Aetna Student Health Plan.

The latest premium information may be found online at: http://risk.controller.vt.edu/studentmedicalinsurance.html